

## **Right of withdrawal**

If you placed an order that relates to a physical product you have the right to terminate the contract, without giving any reason within 14 days.

The withdrawal period will expire after 14 days

To exercise the right of withdrawal in respect of any product or service purchased through our website: [www.libreriamilano.com](http://www.libreriamilano.com), you are required to inform us (at: Library Dealership IPZS Srl, Piazza Duomo 21, 20121 Milan), tel: 02/865236, fax: 02/91390298, e-mail: [info@libreriamilano.com](mailto:info@libreriamilano.com)) of your decision to withdraw from this contract by an unequivocal statement (for instance a letter sent by mail, fax or email). You can use the attached model withdrawal form, but it is not mandatory.

You can also fill out and electronically submit the withdrawal form

It's enough that you send your communication concerning the exercise of the right of withdrawal before the expiration of the withdrawal period

## **Effects of Withdrawal**

If you back off from this contract, you will be refunded all the payments that you have done in our behalf, including the costs of delivery (including additional costs), without undue delay and in any event no later than 14 days from the day when we are informed of your decision to terminate this contract. These refunds will be made using the same payment method you used for the initial transaction, unless you have expressly agreed otherwise; In any case, you will not incur any fees as a result of such reimbursement. Reimbursement may be suspended until receipt of the goods or to the demonstration took place from You have sent back the goods

Form Withdrawal Type

Library Dealership IPZS srl  
Piazza Duomo 21  
20121 Milan  
e-mail: info@libreriamilano.com  
fax: 02/91390298

- With the I / We \* hereby give notice withdraw from my / our \* contract of sale of the following goods / services \*:

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- Order number:

- Ordered on \_\_\_\_\_, / Received \_\_\_\_\_

- Address / of the consumer / s

- Signature of / the consumer / s (only if this form is notified on paper)

- Date

(\* ) Delete as appropriate